

OBAVIJEST O NAČINU PODNOŠENJA PRIGOVORA POTROŠAČA

Sukladno čl. 8. st. 2. Zakona o zaštiti potrošača (Nar. nov., br. 79/07., 125/07. –isp., 79/09. i 89/09. – isp.) obavještavamo potrošače da prigovor na kvalitetu naših usluga mogu dostaviti

u pisanom obliku na adresu:

Primero rent d.o.o.

Pula, Labinska 2c

ili na e-mail adresu:

claims.croatia@goldcarfranchisee.com

Odgovor na Vaš prigovor dat ćemo u pisanom obliku najkasnije 15 dana od dana primitka prigovora.

NOTICE ON HOW TO SUBMIT A CONSUMER COMPLAINT

Pursuant to Art. 8, paragraph 2 of the Consumer Protection Act (Nar. nov., br. 79/07., 125/07. –isp., 79/09. i 89/09. – isp.), we inform consumers that complaints about quality our services can deliver in writing to the address:

Primero rent d.o.o. Pula,

Labinska 2c

or to the e-mail address:

claims.croatia@goldcarfranchisee.com

We will respond to your complaint in writing no later than 15 days after receiving the complaint.